

ALJ/JPO/avs

Decision 01-11-050 November 29, 2001

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Application of DLC Enterprises, Inc. d/b/a
Direct Link Communications, Inc. for a Certificate
of Public Convenience and Necessity to Provide
Limited Facilities-Based and Resold Local
Exchange Services in California.

Application 00-10-041
(Filed October 13, 2000)

In the Matter of the Application of DLC
Enterprises, Inc. d/b/a Direct Link
Communications, Inc. for Registration as an
Interexchange Carrier Telephone Corporation
Pursuant to the Provisions of Public Utilities
Code Section 1013 and D.97-06-107.

Application 00-09-065
(Filed September 29, 2000)

O P I N I O N

I. Summary

DLC Enterprises, Inc. d/b/a Direct Link Communications, Inc. (Applicant) seeks a certificate of public convenience and necessity (CPCN) under Pub. Util. Code § 1001 for authority to provide limited facilities-based and resold local exchange and interexchange telecommunications services. By this decision, we grant the authority requested subject to the terms and conditions set forth below.

II. Background

By Decision (D.) 94-09-065 and prior decisions, we authorized competitive interLATA(Local Access Transport Areas) and intraLATA interexchange services for carriers meeting specified criteria.¹

In D.95-07-054 and D.95-12-056, we authorized the filing of applications for authority to offer competitive local exchange service within the territories of Pacific Bell Telephone Company (Pacific) and Verizon California Inc. (Verizon). Applicants who are granted authority to provide competitive local exchange service must comply with various rules, including: (1) the consumer protection rules set forth in Appendix B of D.95-07-054; (2) the rules for local exchange competition set forth in Appendix C of D.95-12-056; and (3) the customer notification and education rules adopted in D.96-04-049.

By D.97-09-115, we extended coverage of our adopted rules for local exchange competition to the service territories of Roseville Telephone Company (RTC) and Citizens Telecommunications Company of California, Inc. (CTC).

III. Overview of Application

Applicant, a Delaware corporation, filed Application (A.) 00-09-065 on September 29, 2000, and A.00-10-041 on October 13, 2000. There were no protests to the applications. Applicant seeks authority to provide facilities-based and resold interexchange service as a nondominant interexchange carrier (NDIEC), and local exchange service as a competitive local carrier (CLC) throughout Pacific, Verizon, RTC and CTC's service territories.

¹ Long distance telephone service between local access and transport area and international telephone service

Applicant's address is 5071 Broadway, Second Floor, New York, New York 10034.

IV. Procedural Matters

In Resolution ALJ 176-3049, dated October 19, 2000 (A.00-09-065), and in Resolution ALJ 176-3050, dated November 2, 2000 (A.00-10-041), the Commission preliminarily categorized these applications as ratesetting, and preliminarily determined that hearings were not necessary. No protests have been received. There is no apparent reason why the applications should not be granted. Given these developments, a public hearing is not necessary, and it is not necessary to disturb the preliminary determinations.

V. Comments on Draft Decision

This is an uncontested matter, in which the decision grants the relief requested. Accordingly, pursuant to Pub. Util. Code Section 311(g)(2), the otherwise applicable 30-day period for public review and comment is being waived.

VI. Financial Qualifications of Applicant

To be granted a CPCN, an applicant for authority to provide facilities-based local exchange and/or interexchange services must demonstrate that it has a minimum of \$100,000 of cash or cash equivalent to meet the firm's start-up expenses.² An applicant must also demonstrate that it has sufficient additional resources to cover all deposits required by local exchange carriers (LECs) and/or interexchange carriers (IECs) in order to provide the proposed

² The financial requirement for CLCs is contained in D.95-12-056, Appendix C. The financial requirement for NDIECs is contained in D.91-10-041.

service.³ Applicant provided bank statements that demonstrate that it has sufficient cash to satisfy the financial requirement.

We find that Applicant has met our requirement that it possesses sufficient financial resources to fund its operations.

VII. Technical Qualifications of Applicant

Applicants for NDIEC and CLC authority are required to make a reasonable showing of technical expertise in telecommunications or a related business. To meet this requirement, Applicant submitted biographical information on its officers that demonstrates that it possesses sufficient experience and knowledge to operate as a telecommunications provider.

Applicant represents that no one associated with or employed by Applicant as an affiliate, officer, director, partner, or owner of more than 10% of Applicant was previously associated with any telecommunications carrier that filed for bankruptcy or went out of business, or was sanctioned by the Federal Communications Commission or any state regulatory agency for failure to comply with any regulatory statute, rule, or order.

We find that Applicant is technically qualified to operate as a facilities-based CLC and NDIEC.

VIII. California Environmental Quality Act (CEQA)

CEQA requires the Commission as the designated lead agency to assess the potential environmental impact of a project in order that adverse effects are avoided, alternatives are investigated, and environmental quality is restored or

³ The requirement for CLC applicants to demonstrate that they have additional financial resources to meet any deposits required by underlying LECs and/or IECs is set forth in D.95-12-056, Appendix C. For NDIECs, the requirement is found in D.93-05-010.

enhanced to the fullest extent possible. Applicant represents that it will not be constructing any facilities, other than equipment to be installed in existing buildings or structures, for the purpose of providing interexchange or local exchange services. Therefore, it can be seen with certainty that there is no possibility that granting this application will have an adverse effect upon the environment. Applicant must file for additional authority, and submit to any required CEQA review, before it can construct any facilities other than equipment to be installed in existing buildings or structures.

IX. Request for Confidentiality

Applicant requests that the financial information filed with both applications, provided by letter dated May 10, 2001, and provided with a motion filed June 6, 2001, be filed under seal. The financial information consists of unaudited financial statements and bank statements. Applicant represents that the information is proprietary and sensitive. The information, if revealed, would place Applicant at an unfair business disadvantage. We have granted similar requests in the past and will do so here.

X. NDIEC Detariffing

Applicant is qualified to and requests an exemption from the requirement to file interexchange tariffs. Applicant agrees to abide by the consumer protection rules adopted in D.98-08-031, as modified from time to time. Therefore, we will grant Applicant's request to offer interexchange service without filing tariffs.

XI. Conclusion

We conclude that the applications conform to our rules for authority to provide competitive local exchange, and interexchange telecommunications

services. Accordingly, we shall approve the applications subject to the terms and conditions set forth herein.

Findings of Fact

1. Notices of A.00-09-065 and A.00-10-041 appeared in the Daily Calendar on October 12 and 26, 2000, respectively.

2. No protests have been filed.

3. A hearing is not required.

4. In prior Commission decisions, the Commission authorized competition in providing interexchange services for carriers meeting specified criteria.

5. In prior decisions the Commission authorized competition in providing local exchange telecommunications service within the service territories of Pacific, Verizon, RTC and CTC.

6. Applicant has a minimum of \$100,000 of cash or cash equivalent that is reasonably liquid and readily available to meet its start-up expenses.

7. Applicant has sufficient additional cash or cash equivalent to cover any deposits that may be required by other telecommunications carriers in order to provide the proposed service.

8. Applicant possesses sufficient experience and knowledge to provide telecommunications services.

9. As part of A.00-10-041, Applicant submitted drafts of its initial CLC tariffs that contained the deficiencies identified in Attachment B to this decision. Except for those deficiencies, Applicant's draft CLC tariffs complied with the requirements established by the Commission.

10. Exemption from the provisions of Pub. Util. Code §§ 816-830 has been granted to other NDIECs and CLCs. (*See, e.g.*, D.86-10-007, D.88-12-076, D.97-01-015, and D.96-05-060.)

11. The transfer or encumbrance of property of nondominant carriers has been exempted from the requirements of Pub. Util. § 851 whenever such transfer or encumbrance serves to secure debt. (See D.85-11-044, D.97-01-015, and D.96-05-060.)

12. By D.97-06-017, all interexchange carriers and CLCs are no longer required to comply with General Order 96-A, subsections III.G(1) and (2), and Commission Rules of Practice and Procedure 18(b).

13. Applicant requested that the financial information filed with the applications, provided by letter dated May 10, 2001, and provided with a motion filed June 6, 2001, be kept under seal.

14. Public disclosure of the financial information would place Applicant at an unfair business disadvantage.

15. Applicant will not be constructing facilities other than equipment to be installed in existing buildings or structures.

16. Applicant is qualified to and requests an exemption from filing interexchange tariffs.

17. Applicant agrees to abide by the consumer protection rules adopted in D.98-08-031, as modified from time to time.

Conclusions of Law

1. Applicant has the financial ability to provide the proposed service.

2. Applicant has sufficient technical expertise to operate as a telecommunications carrier.

3. Public convenience and necessity require that Applicant's competitive local exchange and interexchange services be subject to the terms and conditions set forth herein.

4. Applicant is subject to:

- a. The current 1.45% surcharge applicable to all intrastate services except for those excluded by D.94-09-065, as modified by D.95-02-050, to fund the Universal Lifeline Telephone Service Trust Administrative Committee Fund (Pub. Util. Code § 879; Resolution T-16594, October 10, 2001);
 - b. The current 0.481% surcharge applicable to all intrastate services except for those excluded by D.94-09-065, as modified by D.95-02-050, to fund the California Relay Service and Communications Devices Fund (Pub. Util. Code § 2881; D.98-12-073 and Resolution T-16504, March 27, 2001);
 - c. The user fee provided in Pub. Util. Code §§ 431-435, which is 0.11% of gross intrastate revenue for the 2000-2001 fiscal year (Resolution M-4800);
 - d. The current surcharge applicable to all intrastate services except for those excluded by D.94-09-065, as modified by D.95-02-050, to fund the California High Cost Fund-A (Pub. Util. Code § 739.3; D.96-10-066, pp. 3-4, App. B, Rule 1.C; set by Resolution T-16521 at 0.200%, June 14, 2001; set by Resolution T-16589 at 0.300% effective January 1, 2002, October 10, 2001);
 - e. The current 1.47% surcharge applicable to all intrastate services except for those excluded by D.94-09-065, as modified by D.95-02-050, to fund the California High Cost Fund-B (D.96-10-066, p. 191, App. B, Rule 6.F., Resolution T-16585, October 10, 2001); and
 - f. The current 0.300% surcharge applicable to all intrastate services except for those excluded by D.94-09-065, as modified by D.95-02-050, to fund the California Teleconnect Fund (D.96-10-066, p. 88, App. B, Rule 8.G, Resolution T-16584, October 10, 2001).
5. Applicant should be exempted from Pub. Util. Code §§ 816-830.
 6. Applicant should be exempted from Pub. Util. Code § 851 when the transfer or encumbrance serves to secure debt.

7. Since Applicant will not be constructing any facilities, other than equipment to be installed in existing buildings or structures, it can be seen with certainty that there will be no significant effect on the environment.

8. The applications should be granted to the extent set forth below.

9. Applicant, once granted a certificate of public convenience and necessity to operate as a CLC, should be subject to the Commission's rules and regulations regarding the operations of CLCs as set forth in D.95-07-054, D.95-12-056, and other Commission decisions.

10. Applicant's initial CLC tariff filing should correct the deficiencies in its draft tariffs as indicated in Attachment B to this decision.

11. Applicant should be granted an exemption from the requirement to file interexchange tariffs.

12. Any CLC that does not comply with our rules for local exchange competition adopted in Rulemaking 95-04-043 shall be subject to sanctions including, but not limited to, revocation of its CLC certificate.

13. Applicant's request to file the financial information filed with the applications, provided by letter dated May 10, 2001, and provided with a motion filed June 6, 2001, under seal should be granted for two years.

14. Because of the public interest in competitive local exchange and interexchange services, the following order should be effective immediately.

O R D E R

IT IS ORDERED that:

1. A certificate of public convenience and necessity (CPCN) is granted to DLC Enterprises, Inc. d/b/a Direct Link Communications, Inc. (Applicant) to operate as a limited facilities-based and resale provider of competitive local

exchange, and interexchange services, subject to the terms and conditions set forth below.

2. Applicant is authorized to provide local exchange service in the service territories of Pacific Bell Telephone Company, Verizon California Inc., Roseville Telephone Company, and Citizens Telecommunications Company of California, Inc.

3. Applicant shall file a written acceptance of the certificate granted in these proceedings.

4. Applicant is authorized to file with this Commission tariff schedules for the provision of competitive local exchange services with the deficiencies noted in Attachment B corrected. Applicant may not offer services until tariffs are on file. Applicant's initial filing shall be made in accordance with General Order (GO) 96-A, excluding Sections IV, V, and VI. The tariff shall be effective not less than 1 day after tariff approval by the Commission's Telecommunications Division. Applicant shall comply with the provisions in its tariffs.

5. Applicant is a competitive local carrier (CLC). The effectiveness of its future CLC tariffs is subject to the schedules set forth in Appendix C, Section 4.E of Decision (D.) 95-12-056:

A. "E. CLCs shall be subject to the following tariff and contract-filing, revision and service-pricing standards:

"(1) Uniform rate reductions for existing tariff services shall become effective on five (5) working days' notice to the Commission. Customer notification is not required for rate decreases.

"(2) Uniform major rate increases for existing tariff services shall become effective on thirty (30) days' notice to the Commission, and shall require bill inserts, or a message on the bill itself, or first class

mail notice to customers at least 30 days in advance of the pending rate increase.

- “(3) Uniform minor rate increases, as defined in D.95-07-054, shall become effective on not less than five (5) working days’ notice to the Commission. Customer notification is not required for such minor rate increases.
- “(4) Advice letter filing for new services and for all other types of tariff revisions, except changes in text not affecting rates or relocations of text in the tariff schedules, shall become effective on forty (40) days’ notice to the Commission.
- “(5) Advice letter filings revising the text or location of text material which do not result in an increase in any rate or charge shall become effective on not less than five (5) days’ notice to the Commission.
- “(6) Contracts shall be subject to GO 96-A rules for NDIECs, except interconnection contracts.
- “(7) CLCs shall file tariffs in accordance with PU Code Section 876.”

6. Applicant may deviate from the following provisions of GO 96-A:

(a) paragraph II.C.(l)(b), which requires consecutive sheet numbering and prohibits the reuse of sheet numbers, and (b) paragraph II.C.(4), which requires that “a separate sheet or series of sheets should be used for each rule.” Tariff filings incorporating these deviations shall be subject to the approval of the Commission’s Telecommunications Division. Tariff filings shall reflect all fees and surcharges to which Applicant is subject, as reflected in Conclusion of Law 4.

7. Applicant shall file as part of its initial CLC tariff, after the effective date of this order and consistent with Ordering Paragraph 4, a service area map.

8. Applicant is exempt from the requirement to file tariffs for interexchange service, subject to the terms and conditions specified herein.

9. Applicant shall abide by the Commission's consumer protection rules adopted in D.98-08-031, as modified from time to time.

10. Prior to initiating service, Applicant shall provide the Commission's Consumer Services Division with its designated contact person(s) for purposes of resolving consumer complaints and the corresponding telephone number. This information shall be updated annually or if the name or telephone number changes.

11. Applicant shall notify this Commission in writing of the date that local exchange service is first rendered to the public within five days after local exchange service begins.

12. Applicant shall notify this Commission in writing of the date interLATA service is first rendered to the public within five days after service begins and again within five days of when intraLATA service begins.

13. Applicant shall keep its books and records in accordance with the Generally Accepted Accounting Principles.

14. In the event Applicant's books and records are required for inspection by the Commission or its staff, it shall either produce such records at the Commission's offices or reimburse the Commission for the reasonable costs incurred in having Commission staff travel to its office.

15. Applicant shall file an annual report, in compliance with GO 104-A, on a calendar-year basis using the information request form contained in Attachment A to this decision.

16. Applicant shall ensure that its employees comply with the provisions of Pub. Util. Code § 2889.5 regarding solicitation of customers.

17. The certificate granted and the authority to render service under the rates, charges, and rules authorized will expire if not exercised within 12 months after the effective date of this order.

18. The corporate identification number assigned to Applicant is U-6593-C which shall be included in the caption of all original filings with this Commission, and in the titles of other pleadings filed in existing cases.

19. Within 60 days of the effective date of this order, Applicant shall comply with Pub. Util. Code § 708, Employee Identification Cards, and notify the Director of the Telecommunications Division in writing of its compliance.

20. Applicant is exempted from the provisions of Pub. Util. Code §§ 816-830.

21. Applicant is exempted from Pub. Util. Code § 851 for the transfer or encumbrance of property, whenever such transfer or encumbrance serves to secure debt.

22. If Applicant is 90 days or more late in filing an annual report or in remitting the fees listed in Conclusion of Law 4, the Commission's Telecommunications Division shall prepare for Commission consideration a resolution that revokes its CPCN, unless it has received written permission from the Commission's Telecommunications Division to file or remit late.

23. Applicant shall comply with all applicable rules adopted in the Local Exchange Competition proceeding (R.95-04-043/I.95-04-044), the Commission's rules and regulations for NDIECs set forth in D.93-05-010 and D.90-08-032, as well as all other applicable Commission rules, decisions, GOs, and statutes that pertain to California public utilities, subject to the exemptions granted in this decision.

24. Applicant shall send a copy of this decision to concerned local permitting agencies not later than 30 days from the date of this order.

25. Applicant is not authorized to construct facilities, except for equipment to be installed in existing buildings or structures.

26. Applicant's request to have the financial information filed with the applications, provided by letter dated May 10, 2001, and provided with a motion filed June 6, 2001, kept under seal is granted for two years from the effective date of this decision. During that period the information shall not be made accessible or disclosed to anyone other than the Commission staff except on the further order or ruling of the Commission, the Assigned Commissioner, the assigned Administrative Law Judge (ALJ), or the ALJ then designated as Law and Motion Judge.

27. If Applicant believes that further protection of the information kept under seal is needed, it may file a motion stating the justification for further withholding of the information from public inspection, or for such other relief as the Commission rules may then provide. This motion shall be filed no later than one month before the expiration date.

28. These applications are closed.

This order is effective today.

Dated November 29, 2001, at San Francisco, California.

LORETTA M. LYNCH
President
HENRY M. DUQUE
RICHARD A. BILAS
CARL W. WOOD
GEOFFREY F. BROWN
Commissioners

**INFORMATION REQUESTED OF COMPETITIVE LOCAL CARRIERS
AND INTEREXCHANGE CARRIERS**

TO: ALL COMPETITIVE LOCAL CARRIERS AND INTEREXCHANGE
CARRIERS

Article 5 of the Public Utilities Code grants authority to the California Public Utilities Commission to require all public utilities doing business in California to file reports as specified by the Commission on the utilities' California operations.

A specific annual report form has not yet been prescribed for the California interexchange telephone utilities. However, you are hereby directed to submit an original and two copies of the information requested in Attachment A no later than March 31st of the year following the calendar year for which the annual report is submitted.

Address your report to:

California Public Utilities Commission
Auditing and Compliance Branch, Room 3251
505 Van Ness Avenue
San Francisco, CA 94102-3298

Failure to file this information on time may result in a penalty as provided for in §§ 2107 and 2108 of the Public Utilities Code.

If you have any question concerning this matter, please call (415) 703-1961.

ATTACHMENT A

To be filed with the California Public Utilities Commission, 505 Van Ness Avenue, Room 3251, San Francisco, CA 94102-3298, no later than March 31st of the year following the calendar year for which the annual report is submitted.

1. Exact legal name and U # of reporting utility.
2. Address.
3. Name, title, address, and telephone number of the person to be contacted concerning the reported information.
4. Name and title of the officer having custody of the general books of account and the address of the office where such books are kept.
5. Type of organization (e.g., corporation, partnership, sole proprietorship, etc.).

If incorporated, specify:

- a. Date of filing articles of incorporation with the Secretary of State.
 - b. State in which incorporated.
6. Commission decision number granting operating authority and the date of that decision.
7. Date operations were begun.
8. Description of other business activities in which the utility is engaged.
9. A list of all affiliated companies and their relationship to the utility.
State if affiliate is:
 - a. Regulated public utility.
 - b. Publicly held corporation.
10. Balance sheet as of December 31st of the year for which information is submitted.
11. Income statement for California operations for the calendar year for which information is submitted.

(END OF ATTACHMENT A)

ATTACHMENT B

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List of deficiencies in tariff filed by DLC Enterprises, Inc. in A. 00-10-041 to be corrected in its tariff compliance filing.

1. All competitive local rates and services are to be included under the Schedule Cal. P.U.C. No. 1-T. Please use Schedule 2-T for inter-exchange rates and services.

2. Sheet 10-T: Include the fees and surcharges shown in Conclusion of Law 4.

3. Sheet 22-T: Include the following Income Limitation for ULTS:

<u>Household Size</u>	<u>Income Limitation</u>
1-2	\$18,200
3	22,200
4	26,700
Each additional member	4,500
Establishment	\$9.50
Flat Rate	5.34
Measured Rate	2.85

4. Sheet 107-T, Rule 3.1: State that the confirmation letter must be in a language other than English if the sale was in another language. Refer to Rule 2 of Appendix B of D.95-07-054.
5. Sheet 108-T, Rule 5: The rule on Special Information Required on Forms is incomplete. Refer to Rule 3 of Appendix B of D.95-07-054.
6. Sheet 108-T, Rule 6: State that credit cannot be denied for failure to provide a social security number. Also include Rule 4B and 4C from Appendix B of D.95-07-054 in the CLC tariff.
7. Sheet 109-T, Rule 7.2.1: State that in the event a customer requests services in addition to basic service, the average bill will reflect the aggregate services requested by the customer. Refer to Rule 5 of Appendix B of D.95-07-054.
8. Sheet 110-T, Rule 8: Include Rule 6A, 6C and 6D from Appendix B of D.95-07-054 in the CLC tariff.
9. Sheet 113-T, Rule 9.2.8: State that the late payment date will be prominently displayed on the customer's bill. Refer to Rule 9 of Appendix B of D.95-07-054.

ATTACHMENT B

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10. Sheet 114-T, Rule 10.1: Change 45 days to 3 years. PU Code section 736 provides for a 3 year backbilling for overcharged customers.
11. Sheet 116-T, Rule 11: State that Basic Service will not be disconnected for non-payment of anything other than residential and single line business, Flat Rate and/or Measured Rate Service as defined in D.96-10-066, Appendix B, page 5. Refer to D.00-03-020. Also, include Rule 10A(3) from Appendix B of D.95-07-054 in the CLC tariff.
12. Sheet 116-T, Rule 11.2 and 11.3: Remove the words “without liability” from the tariff. The CLC must concur with Pacific or Verizon’s Limitation of Liability tariffs. Refer to D.95-12-057.
13. Sheet 128-T, Rule 20: Remove Rule 20.2H. The CLC must concur with Pacific or Verizon’s Limitation of Liability tariffs. Refer to D.95-12-057.
14. Sheet 132-T, Rule 28: The rule on Change of Service Provider is incomplete. Refer to Rule 11 of Appendix B of D.95-07-054.
15. Sheet 132-T, Rule 29: The tariff must be available for inspection at an office in California.
16. Include a rule on how telephone directories will be provided to residential and business customers.
17. The CLC must have a demarcation tariff, or concur in another company’s tariff.
18. Include Rule 15 of Appendix B of D.95-07-054 in the CLC tariff.
19. Decisions 92860 and 93361 require that each CLC include the provisions of the rule set forth in Appendix A of D.92860 as a part of the rules in the tariff.
20. Include sample forms in the CLC tariff.

(END OF ATTACHMENT B)